

APPENDIX 4 – Private Hire Operator Licence Conditions– Proposed Amendments

<u>Current</u>	<u>Proposed</u>	<u>Notes</u>	<u>Trade Comment</u>
1. Provisions for keeping records of bookings in book form or electronic format for a 28 day period	Provision to keep records of bookings in electronic format for a period of 6 months (See Condition 1.)	This takes account of the advances in technology in terms of booking systems available to PH Operators. The increased time limit for holding records is in line with best practice provided by the Dept. for Transport.	Acceptable as electronic systems continue to be developed.
2. No provisions for bookings taken by automatic voice recording systems or other electronic systems.	Provision that the PH Operator can demonstrate that any system employed can accurately record bookings, including allocation of driver and times / location. (See Condition 2g.)	This takes account of the advances in technology in terms of booking systems available to PH Operators.	Acceptable as electronic systems continue to be developed.
3. No provision for consideration of Planning consent to be obtained for the operating base of any PH Operator.	Provision to include that a PH Operator of a multi-vehicle Operation must obtain relevant Planning consent for any business base. (See Condition 5.)	This takes account of a recent legal case where it was deemed that where a Local Authority had issued a PH Operators Licence for a particular location, any complaints regarding lack of	Acceptable following a short discussion.

		planning consent would not be heard. It is a reflection on the joined up approach of the LA in respect of such Licences.	
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